

Leidos Health Provides Program Leadership for Tampa General Hospital

With 1,018 licensed beds, Tampa General Hospital (TGH) is one of the largest hospitals in Florida, and is known for its complex medical specialties, including a Burn Center and the area's only Level I Trauma Center. Leidos Health (formerly maxIT-VCS) provided planning assistance and project leadership for several areas of TGH's enterprise-wide Epic implementation.

Leidos Health provided an interim project director reporting to the CIO, overseeing all Epic application project teams and the IT Project Management Office. Responsibilities included the following:

- ▶ Creation of the project governance structure, including managing relationships between the Epic Executive Steering Committee, Physician Advisory Group and operations and training committees
- ▶ System and workflow design that supported newly defined process improvements and key organizational priorities from clinical, revenue cycle and supporting departments
- ▶ Development of an integrated change management approach that complemented training activities
- ▶ Assisted in the recruitment and hiring of key program resources including the program director

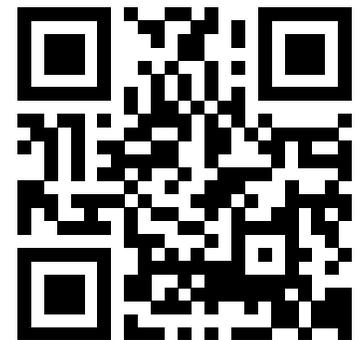
Leidos Health managed the ambulatory EMR team for a year, through a smooth go-live at the first ambulatory clinic. By also managing the training program for the duration of the project, Leidos Health helped gain adoption across the organization, especially the physician population.

Leidos Health provided an interim Radiant team lead who guided 15 imaging departments through Epic Radiant validation and training; successfully transitioning responsibilities to an on-staff team lead.

By carefully working within the culture of the organization, the final outcome included improvements in care delivery through workflow integration and solutions that were people- and process-driven.

ABOUT LEIDOS HEALTH

Leidos enables healthcare organizations to make more accurate and efficient decisions, utilizing integrated and secure data to advance health research, improve patient care, and enhance the performance of the health system. We help customers achieve effective and affordable solutions to their most challenging problems in four key areas: health information technology, healthcare quality and cost, public health, and life sciences.



This article can be seen in the March 2013 edition of CHIME CIO Connection (Page 35).

FOR MORE INFORMATION

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